

Subject: FTDI Drivers #55409 for Westerbeke Communication Cable #55684

Modification Date: May 22, 2013

Author: M. M.

Modified By: J. C.

Company: Westerbeke Corp.

Supported Operating Systems

Windows 7, Vista, XP

Installation Procedure

The best option for installing the proper drivers for your computer is to be first connected to the internet, then plug in the Westerbeke USB Communication Cable #55684 into one of the available USB ports on your computer and the proper updated driver will automatically install on your computer.

If you do not have internet access you can manually install the driver yourself.

If you are manually installing the Westerbeke USB Communication Cable #55684 you should install the driver in advance (*before you plug in the cable*) by inserting the CD into your computer. The setup program should Auto run. If the setup program does not Auto run you can navigate to the CD and double click on the CD Drive Icon, or explore the contents of the CD and then click on the executable "CDM20828_Setup.exe". This will install both of the drivers needed at the same time. After the drivers are installed, plug the Westerbeke USB Communication Cable #55351 into an available USB port and the Found New Hardware Wizard will take over the installation.

A second method of installing the driver from the CD is to have the CD in your computer drive, then plug in the Westerbeke USB Communication Cable #55684 into an available USB drive and then, when prompted, tell the Found New Hardware Wizard to look for the drivers on your CD drive. This method is not as reliable because Windows could try to install a different driver on its own.

It is always recommended to allow driver updates to ensure the best performance. Once you have internet access, you can right click on the "Device Manager" and select "Update Driver".

To verify that the driver has been installed, plug the cable into your computer, then go to the Device Manager. Once in the Device Manager you will need to expand Ports (COM & LPT), where you should then see the cable as USB Serial Port (COMx). (x) Being the COM Port number assigned. You will need to know which COM Port was assigned to your device in order to use any of the Westerbeke Diagnostic PC Interfaces Then expand the Universal Serial Bus controllers and you should see USB Serial Converter.

You should note that the Westerbeke Diagnostic PC Interfaces are only able to read COM Ports 1 thru 8. If your computer has assigned a COM Port number greater than 8 you will

have to manually re-map that drive to another number between 1 and 8 that is not being used.

You can do this while in the Device Manager by Right-clicking on the USB Serial Port Device, then Properties, then Port Settings, then Advanced, then in the top right hand corner of the Window you will see COM Port Number with a drop down box to select a different number. This will reset the COM Port number to the one that you have chosen.

Latest driver information is available at <http://www.ftdichip.com/FTDrivers.htm>.